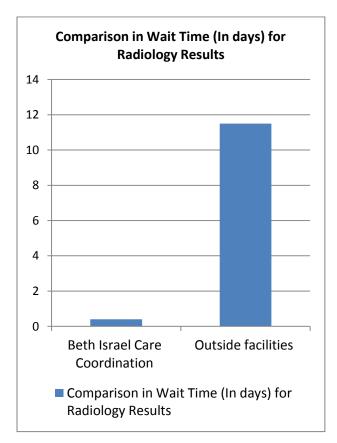
ODAPCMH6: Performance Measurement and Quality Improvement Element B: 1 Measure Resource Use and Care Coordination Materials Primary

## **Measure Resource Use and Care Coordination**

ODA Primary Health Care Center provides care coordination in several areas and uses the deliberate organization of patient care activities between the providers, patients and others to facilitate patient care. All facilities within ODA Primary Health Care Network operate under the same rules and regulations.

## **In-House X-Rays**

ODA's process of care coordination for patients referred for radiology is as follows. The patient is seen by a provider, who then transmits a referral to the in-house radiology department. The technician takes the x-ray at the Heyward Street site and submits the image using EPACS, a bi-directional secure "electronic pathway" directly to Beth Israel Hospital. At Beth Israel a specialized radiologist reviews the images and sends back the diagnosis to the provider. This care coordination model has greatly expedited the return of the result to the patient. This report compares the timeframe in which radiology results are returned to a random sampling of 23 patients in 2015 using the care coordination method at Beth Israel, as compared to the radiology results returned to the 23 patients in 2015 opting to have their radiology done elsewhere.

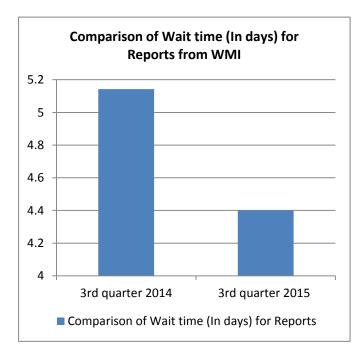


Facilities	Beth Israel	Outside
	Care	facilities
	Coordination	
Number of	23	23
patients		
Wait Days	0.4	11.5

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## Secure Provider to Provider Communication Network (P2P)

In 2015, ODA implemented a secure Provider to Provider Communication Network. Providers at ODA use the network to communicate securely with each other and coordinate care for patients by sending referral requests to other providers and receiving documentations in return. This report looks at the decrease in wait time for documentation to be returned to the provider at ODA from Williamsburg Medical Imaging (WMI) as a result of the implementation of P2P. The report looks at all patients that have been referred to WMI during the third quarter of 2014, before the implementation of P2P, as compared to patients referred to WMI during the third quarter of 2015, after the implementation of P2P.



Time period	3rd quarter 2014 ( before P2P implementation)	3rd quarter 2015 (After P2P implementation)
Number of patients	17	24
Wait Days	5.1	4.4